



FOR IMMEDIATE RELEASE
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Fairfield County Auditor Releases Annual Fact Sheet Highlighting Innovation, Service and \$9.5 Million in Reduction in Property Taxes

Fairfield County, Ohio — The Fairfield County Auditor’s Office today released an annual fact sheet highlighting the work, accomplishments, and measurable results of the office over the past year, with a focus on innovation, modernization, public service, and responsible stewardship of taxpayer resources.

The fact sheet demonstrates the breadth of services provided by the Auditor’s Office and the role technology and dedicated employees play in supporting residents, businesses, local governments, and public agencies throughout Fairfield County.

“This fact sheet tells the story of an incredible team of employees and partners who come to work every day with a commitment to serving Fairfield County,” said Fairfield County Auditor, Dr. Carri L. Brown. “I am grateful for the opportunity to serve this County and to lead an organization that is willing to embrace change, solve difficult problems, and continually look for better ways to serve our residents and taxpayers. I want to thank every employee, local government partner, technology partner, and community partner who helped make these accomplishments possible. The credit belongs to the people who do this work every day and to the partnerships that allow us to accomplish more together.”

Among the accomplishments highlighted in the fact sheet are:

- **\$9.5 million in tax savings for Fairfield County property owners** through the successful implementation of the Inflation Cap Credit provisions established by House Bill 186. The complex implementation required extensive analysis, system changes, testing, coordination, and collaboration with other counties and technology partner Tyler Technologies—all completed within a compressed statutory timeline.
- **GIS partnership for 911 upgrades.** The Auditor’s GIS team continued providing the accurate geographic data needed to help identify emergency locations, route calls, support dispatchers, and guide emergency responders.
- **A new Real Estate Assessment website** providing property owners, realtors, attorneys, title professionals, financial institutions, appraisers, businesses, and other members of the public with easier access to property and tax information.
- **Modernized lodging tax reporting** through a new online portal for hotels, short-term rental operators, and other lodging providers. At mid-year, Visitors and Convention Bureau lodging tax collections exceeded \$201,000, a 12 percent increase over the prior year, while Decorative Arts Center of Ohio collections reached approximately \$184,000, a 25 percent increase over the prior year.
- **More than 40 political subdivisions using DocLink**, creating a standardized digital process for submitting, reviewing, tracking, and sharing documents with the Auditor’s Office and County Budget Commission.

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- **\$9.7 million in OPERS contributions processed and reconciled** through a new automated reporting module since January 2026, improving accuracy, compliance, and efficiency.
- **A dramatically faster lot split process.** After its first full year of operation, the Fairfield County Lot Split Program has reduced processing times in many cases from as long as six months to less than two weeks.
- **Leadership in modernizing property conveyance.** Fairfield County worked with Tyler Technologies and the State of Ohio to implement electronic transmission of conveyance documents and supporting attachments. As an early adopter and first mover, the County helped develop a model that can benefit other Ohio counties.
- **Efficient Board of Revision operations,** with the Ohio Board of Revision Resource Center providing a statewide resource for property owners, professionals, and county governments.
- **97.5 percent compliance in fuel meter inspections,** helping ensure consumers receive accurate measurements when purchasing fuel. Businesses out of compliance quickly made corrections.
- **1,069 employees registered for the new Employee Access platform,** providing a more modern and secure way to access payroll and human resources information, including multi-factor authentication.
- **Modernization of longstanding financial processes,** allowing departments to complete more routine financial transactions directly within the County's Enterprise ERP system while maintaining appropriate financial controls and oversight.
- **44 hours of specialized Tyler Technologies training** completed by Financial Systems staff during the reporting period, helping to improve job knowledge across multiple departments.
- **New electronic payroll processes** implemented in partnership with the Fairfield County Board of Developmental Disabilities, reducing manual data entry and improving efficiency and accuracy.
- The fact sheet also provides a snapshot of the scale of the Auditor's Office and the services it delivers. Fairfield County includes more than **75,000 parcels with \$7.8 billion in assessed valuation**, more than **5,000 properties conveyed annually**, more than **18,000 dog licenses issued annually**, approximately **12,000 legal descriptions reviewed annually**, and more than **1,200 official tax maps**.
- The office also reported **zero audit findings as of December 31, 2025**, more than **1,300 customer service surveys collected with 100 percent indicating courteous service**, and a mode response time of less than 24 hours for public records requests.

"Our responsibility is not simply to administer programs—it is to continually ask whether there is a better, faster, more transparent, or more efficient way to serve the public," added Brown.

Whether it is supporting 911, implementing a complicated new tax law, modernizing a decades-old process, helping another county solve a problem, or simply making information easier for a resident to find, these improvements have a common purpose: better government and better service for the people."

The annual fact sheet reflects the work of employees across the Auditor's Office and the many partnerships that make that work possible, including relationships with local governments, County departments, state agencies, technology providers, businesses, and other community partners.

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“Every accomplishment in this report represents people working together,” said Brown. “We are fortunate to have employees who care deeply about their work and partners who are willing to collaborate, innovate, and help us find solutions. I am proud of what this team has accomplished, and even more excited about what we can accomplish together in the future.”

The Fairfield County Auditor’s annual fact sheet is available through the Auditor’s Office and provides a comprehensive look at the services, accomplishments, and measurable results of the office.

The Fairfield County Auditor’s Office serves as the County’s chief fiscal officer and provides a wide range of services related to property valuation, financial administration, geographic information systems, weights and measures, dog licensing, real estate conveyance, and other responsibilities. The office works with residents, businesses, local governments, and public agencies to provide accurate information, protect public resources, and deliver efficient and responsive government services.

All inquiries can be directed to Rachel Elsea, Public Relations and Human Resources Officer, at rachel.elsea@fairfieldcountyohio.gov.

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